



Are you interested in providing *Case Management* services?

Case Management Training: Effective Practices in Behavioral Healthcare

April 23, 2010

Pathways Auditorium, Pathways LME
901 South New Hope Road
Gastonia, NC 28054

Many agencies in North Carolina are interested in providing appropriate case management services that comply with federal Medicaid requirements. This one-day session will introduce effective case management practices that meet Medicaid expectations for the four functions of case managers; assessing, planning, monitoring, and linking/referring.

The session is taught by a leading national expert in the area of Medicaid and behavioral healthcare. Participants will learn:

- the status of plans to strengthen case management in NC
- effective ways to organize case management services in a Medicaid-funded environment
- some "dos and don'ts" for administering and documenting case management activities to avoid paybacks

Target Audience

Administrative staff and direct service providers.

Faculty

Mary Thornton, BSRN, MBA, is a nationally recognized trainer with expertise in mental health practices, reimbursement systems, medical necessity and documentation, coding and reimbursement, and corporate compliance in behavioral healthcare. She has a BS in Nursing and a Masters in Business Administration. She is a member of the consulting team for the National Council of Community Behavioral Healthcare. She has assisted numerous private and state agencies in building systems for standardized documentation and training in medical necessity and rehabilitation option services.



NORTH CAROLINA
**COUNCIL OF
COMMUNITY
PROGRAMS**



TIP is a training initiative of the NC Council of Community Programs and the ASO, a provider administrative service organization. TIP provides high quality training delivered by approved trainers.

Case Management Training REGISTRATION FORM

**ON LINE REGISTRATION AVAILABLE
WWW.NC-COUNCIL.ORG with a Credit Card**

OR

Use Registration Form below

And Mail with a Check to:

NC Council of Community Programs, 505 Oberlin Road, Suite 100 Raleigh, NC 27605

Please X which training day you will attend

___ April 23, 2010 \$99 (9a.m-4p.m)

Cancellation Policy: You must cancel 3 business days (before 5:00 p.m.) prior to the training event in order to receive refund on your registration. If cancellation is not made at this time, no refund will be given. A \$15 administrative processing fee will be charged for any cancellations.

PLEASE BE ADVISED – The training starts promptly at 9:00 a.m. and the registration table will close shortly thereafter.

Registration: Register Online with a Credit Card at www.nc-council.org or fill out the form below and mail along with a check made payable to “NC Council of Community Programs” to 505 Oberlin Road, Suite 100, Raleigh, NC 27605.

Return Check Policy: “A \$25 fee will be assessed by the NC Council for all returned checks”

Driving Directions are attached. For more information go to www.nc-council.org or contact Michael Owen at (919) 327-1500.

NAME _____

ORGANIZATION _____

TITLE _____

BILLING ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____

EMAIL (must complete) _____

Driving Directions to Pathways Auditorium.

**901 South New Hope Road
Gastonia, NC 28054**

From Raleigh (East)

Merge onto I-440 West/US 1S.

Take Exit 4B toward I-40 W/RDU Int'l Airport/Durham

Merge onto Raleigh-Chapel Hill Expressway

Raleigh-Chapel Hill becomes I-40W

Take I-85 S toward Charlotte

Take the NC-279/New Hope Rd. exit, EXIT 20

Turn LEFT onto N New Hope Rd./NC-279

Travel 1.3 miles and end at 901 S New Hope Rd. Gastonia, NC 28054

The Pathways Administration building is on the Right

From Winston-Salem (North)

Merge onto I-40 BR W/US-421N

Merge onto I-40 W via Exit 1 on the LEFT toward Statesville

Merge onto I-77 S via EXIT 152A toward Charlotte

Merge onto I-85 S via EXIT 13B toward Spartanburg

Take the NC-279/New Hope Rd. exit, EXIT 20

Turn right onto New Hope Rd./NC-279

Travel 1.3 miles and end at 901 S New Hope Rd. Gastonia, NC 28054

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From Asheville (the west)

Merge onto I-40 E via the exit on the LEFT toward Statesville

Merge onto US-321 S via EXT 123A toward NC-127 S/Lincolnton/Gastonia

Merge onto I-85 N toward Charlotte

Take the NC-279/New Hope Rd. exit, EXIT 20

Turn right onto New Hope Rd./NC-279

Travel 1.3 miles and end at 901 S New Hope Rd. Gastonia, NC 28054

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