

- MENTAL HEALTH
- DEVELOPMENTAL
DISABILITIES
- SUBSTANCE ABUSE

NORTH CAROLINA
**COUNCIL OF
COMMUNITY
PROGRAMS**

Status of Council Action:

Developed by Area Directors Forum

08/12/2011: Endorsed by Area Directors Forum

Position Statement Regarding Single Portal Access to CCNC Provider Portal Data by Behavioral Health Providers/CABHAs

The NC Council of Community Programs recognizes the value of the consumer specific Medicaid paid-claims data available through the CCNC Provider Portal system and endorses sharing it with responsible providers in support of individual consumer treatment. In order to assure that the information is managed responsibly at all points of dissemination and use, the Council takes the following position:

- All providers of MH/DD/SA services, including endorsed providers and CABHAs, must go to LMEs only to request client-specific Provider Portal read-only documents; and
- LMEs/MCOs may identify select provider organizations in their catchment areas to directly access the Provider Portal to retrieve client-specific Provider Portal read-only documents.